



THE COMMONWEALTH OF MASSACHUSETTS  
DEPARTMENT OF PUBLIC UTILITIES

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November 20, 2019

Via Electronic Mail

William Fernandes  
MuckRock News  
DEPT MR 82808  
411A Highland Avenue  
Somerville, MA 02144  
[82808-00049602@requests.muckrock.com](mailto:82808-00049602@requests.muckrock.com)

RE: Public Records Request

Dear Mr. Fernandes:

On November 4, 2019, the Massachusetts Department of Public Utilities ("Department") has received your public records request dated November 1, 2019, seeking records relating to Transportation Network Companies ("TNC") as follows: (1) number of TNC Background appeals entered for the dates October 28, 2019 to November 1, 2019 ("Item 1"); (2) number of times e-mail correspondence was sent from the masspu.com e-mail server using the mask: [donotreply@massdpu.com](mailto:donotreply@massdpu.com) ("Item 2"); (3) number of appeals received as well as resolved or subject to adjudication during the time period specified ("Item 3"); (4) copies of all e-mails sent and received to the e-mail account: [dputncappeal@state.ma.us](mailto:dputncappeal@state.ma.us) for the duration specified in Item 1 ("Item 4"); and (5) copies of all e-mails sent and received to the e-mail account: [dputncquestions@state.ma.us](mailto:dputncquestions@state.ma.us) for the time period specified in Item 1 ("Item 5"). See G.L. c. 66, § 10(b)(v)-(vi) (2017).

After a reasonable search, the Department has located the records responsive to your request and is compiling such documents. Due to the magnitude and complexity of your request, the Department will need additional time to process this production. We currently

MuckRock News  
November 20, 2019

Page 2

expect to produce responsive records by November 27, 2019. The Department will provide an update regarding your request on or before November 27, 2019.

Sincerely,

/s/

Carline L. Lemoine  
Legal Division